

**TERMS AND CONDITIONS FOR GUESTS  
AT HOUSE-HOTEL VILLA SARACENA, COROICO  
(WWW.VILLASARACENA.COM)**

**CONTRACTUAL TERMS:** THE PROVISIONS OF THIS PRIVATE DOCUMENT, WHICH MAY BE RAISED TO PUBLIC INSTRUMENT WITH ONLY SIGNATURE RECOGNITION, ARE CONSIDERED COMPULSORY, INDIVISIBLE AND FREELY ACCEPTED BY THE SIGNING / CONTRACTING GUEST IN REPRESENTATION OF THE USERS REGISTERED IN THE VOUCHER (RESERVATION CONTRACT).

**1. GOODS AND SERVICES:** THE HOUSE-HOTEL VILLA SARACENA - A PROPERLY REGISTERED COMPANY IN FUNDEMPRESA AND WITH OPERATING LICENSE GRANTED BY THE COROICO MAYOR, ENVIRONMENTALLY FRIENDLY - OFFERS ITS GUESTS A COUNTRY HOUSE, UNIQUE IN ITS STYLE AND SERVICES, FULLY FURNISHED, PROPERLY EQUIPPED INCLUDING BED LINEN, KITCHEN UTENSILS, PERSONAL TOWELS, HOTEL SOAPS AND DAILY CLEANING SERVICE. GUESTS ARE RESPONSIBLE FOR BRINGING THEIR GROCERIES, VIDEOS, DETERGENTS, CHARCOAL FOR THE BBQ, ETC. TO PREPARE THEIR MEALS (SELF-CATERING, IT WORKS LIKE AN APARTHOTEL). IN GENERAL, THE GUESTS ARE OFFERED THE FOLLOWING ACCOMMODATIONS (TO BE SPECIFIED IN THE VOUCHER):

- **THE COUNTRY HOUSE:** CONSISTS OF: TWO MATRIMONIAL SUITES (BOTH WITH SHARED BATHROOM AND WITH TERRACE: ONE MASTER WITH DOUBLE SOFA-BED FOR CHILDREN / TEENAGERS, AND ANOTHER WITH SINGLE SOFA- BED, DITTO), A TRIPLE SUITE WITH 3 SIMPLE BEDS, BATHROOM FOR VISITS, KITCHEN (WITH BUILT-IN CUPBOARD), LIVING AND DINING ROOM. THE HOUSE IS PROPERLY EQUIPPED AND FURNISHED WITH MOBILIA BEDS AND COUNTRY TYPE FURNITURE, BUILT-IN CLOSETS. IN THE SOCIAL AREA, THE FURNITURE IS ANTIQUE AND COUNTRY STYLE. ALSO, IT HAS AN INTERNAL WATERFALL, ROCKING CHAIRS INSIDE THE HOUSE AND HAMMOCKS IN THE PORCH / GALLERY AND RESTING FURNITURE AROUND THE POOL.
- **THE "FIORI" CABIN** (INDEPENDENT, LEFT SIDE OF THE HOUSE): IT HAS A DOUBLE BED, DOUBLE SOFA-BED (FOR TWO CHILDREN /TEENAGERS, 2-18 YEARS OLD), KITCHENETTE, BATHROOM AND TERRACE. THIS CABIN IS ALSO FURNISHED WITH A MOBILIA BED, BUILT-IN CLOSET, HANGING KITCHEN CABINETS AND AN ANTIQUE PINE ROUND TABLE WITH 4 COUNTRY STYLE CHAIRS;
- **THE "NONNI" CABIN** (INDEPENDENT, IN THE MAIN ENTRANCE): IT HAS A DOUBLE BED, DOUBLE SOFA-BED (FOR TWO CHILDREN /TEENAGERS, 2-18 YEARS OLD) , KITCHEN, BATHROOM AND LOOKOUT WITH HAMMOCK. THIS CABIN IS FURNISHED WITH MOBILIA BED, CLOSET, HANGING KITCHEN CABINETS AND AN ANTIQUE PINE ROUND TABLE WITH 4 COUNTRY STYLE CHAIRS;
- **THE CAMPING** FOR ONE TENT WITH BATHROOM AND SMALL LAUNDRY. THE ACCESS IS BY THE ROAD TO YALACA (LOWER PART OF THE PROPERTY),
- **VILLA SARACENA'S ACCOMMODATIONS** - THE COUNTRY HOUSE AND THE CABINS - ARE PROPERLY EQUIPPED INCLUDING HEATER (THE HOUSE), REFRIGERATOR, GAS KITCHEN, FRIGOBAR (THE HOUSE), MICROWAVE, BLENDER, MUSIC EQUIPMENT (FOR CDs / FLASH, MEMORY / BLUETOOTH, THE HOUSE), ELECTRIC SHOWERS (THE CABINS AND CAMPING) AND 32-40 "TVs (LED, FLAT SCREEN) FOR DVDs/ MP3 WITH 3-4 NATIONAL CHANNELS;
- **COMMON AREAS:** A LARGE NATURAL SWIMMING POOL (15 X 7 X 1.8 MTs) WITH YACUZZI RECIRCULATION EQUIPMENT, GRILL, LARGE GARAGE (MORE THAN 5 VEHICLES), MUD OVEN AND ORCHARD WITH FRESH VEGETABLES (ACCORDING TO THE SEASON), AND TABLES WITH UMBRELLAS AND RECLINERS AROUND THE SWIMMING POOL;
- A SPECTACULAR VIEW OF THE ANDEAN NEVADOS (MURURATA, HUAYNA POTOSÍ AND CHACALTAYA),
- ACCESS TO WALKING TRAILS AND PATHS IN THE 1.5 HECTARE PROPERTY WHICH OFFER A PARADISIAC FAUNA AND FLORA, INCLUDING A NATURAL FOREST AND A SMALL WATERFALL, EXOTIC BIRDS (UCHIS, WARACACHIS, OTHERS), COFFEE PLANTATIONS AND VARIED FRUIT TREES;
- THE USE OF THE GRILL WILL BE PROVIDED BY THE COMPANY BASED ON AN EXPRESS REQUEST TO MANAGEMENT. PRIORITY WILL BE GIVEN TO THE GUESTS OF THE HOUSE; AND
- THE USE OF THE MUD OVEN (TO MAKE PIGEON PORK, COUNTRY BREAD ETC) FOR WHICH, AND PRIOR REQUEST TO MANAGEMENT, THE COMPANY CAN PROVIDE HELP, INCLUDING THE PREPARATION OF THE OVEN, THE PROVISION OF WOOD AND THE HEATING OF THE OVEN AT AN ADDITIONAL COST OF Bs50 (US \$ 7.2). HOWEVER, THE SUPERVISION OF THE PRODUCT COOKING PER SE IS RESPONSIBILITY OF THE GUESTS.

MR. DAYNOR GONZÁLEZ R., ADMINISTRATOR OF THE HOUSE-HOTEL IN COROICO, IS A PERSON WITH EXPERIENCE, HONEST AND COMES ORIGINALLY FROM THE PLACE.

**2. CONFIRMATION OF RESERVATIONS AND PAYMENTS:** RESERVATIONS WILL BE CONFIRMED BY ADVANCED BANK DEPOSIT IN BOLIVIA (IN LOCAL CURRENCY AT THE OFFICIAL EXCHANGE RATE) OR VIA MONEYGRAM (FOR OVERSEAS), OF AT LEAST 50% OF THE TOTAL COST OF THE STAY. THE BALANCE WILL BE PAID IN BOLIVIANOS IN COROICO DIRECTLY TO THE LOCAL ADMINISTRATOR/KEEPER OF THE PROPERTY AT THE MOMENT OF THE CHECK-IN. RESERVES ARE MADE BY THE PERSON RESPONSIBLE FOR THE GROUP BY FILLING OUT THE VOUCHER ON LINE (NOT ON BEHALF OF A THIRD PARTIES), FOLLOWING THE INSTRUCTIONS ON OUR WEB PAGE, UNDER THE RESERVATIONS TAB. ALSO, RESERVATIONS CAN BE MADE ON LINE IN INTERNATIONAL AGENCIES WITH AN ADDITIONAL COST OF 10-15%. PLEASE TAKE INTO ACCOUNT THAT THE MODALITY OF BOOKING CONFIRMATIONS IS ON A FIRST-COME, FIRST- SERVED BASIS (BANK DEPOSIT WISE). FURTHER, TAKE NOTE THAT THOSE RESERVATIONS THAT ARE CONFIRMED WITH ONE CALENDAR MONTH IN ADVANCE, WILL HAVE A DISCOUNT OF 10% (NOT INCLUDING HOLIDAYS). FOR MORE INFORMATION CONTACT CELL PHONE 715-62228 OR SEND AN E-MAILTO: JVICARRACUELLAR@YAHOO.COM.

**3. CANCELLATION OF RESERVATIONS:** THE CONTRACTING GUEST THAT UNILATERALLY CANCELS A RESERVATION WILL BE ENTITLED TO BE REIMBURSED 50% OF THE ADVANCE PAYMENT, WHEN THE RESERVATION IS CANCELLED, THROUGH A WRITTEN NOTICE, WITH 5 (FIVE) WORKING DAYS IN ADVANCE (FROM MONDAY THRU FRIDAY ) OF THE CONFIRMED RESERVATION DATE, OTHERWISE, THE TOTAL AMOUNT OF THE BANK DEPOSIT WILL BE LOST. ALSO, THE "NO SHOW" POLICY WILL BE APPLIED, WITH THE TOTAL LOSS OF YOUR RESERVATION PAYMENT, IF THE PARTY DOES NOT ARRIVE AT THE HOUSE-HOTEL THE RESERVED DAY AND HOUR FOR ANY REASON.

**4. ALLOWED ARRIVAL (CHECK-IN) AND DEPARTURE (CHECK-OUT) TIME:** THE ARRIVAL TIME FOR GUESTS IS AT 14.30 (2:30 PM) AND THE DEPARTURE TIME IS 13.00 HOURS (1 PM). DURING WEEKENDS, IF THE GUESTS DECIDE TO ARRIVE EARLY IN THE

**MORNING OR LEAVE EARLY SUNDAY, THE COST OF THE RENTAL IS THE SAME, THAT IS, FOR TWO NIGHTS. NOTE: THE CHECK-IN AND CHECK-OUT TIMES ARE STRICTLY APPLIED DUE TO THE TIME REQUIRED FOR CLEANING.**

**5. LODGING PERIOD, RENTAL MODALITY, REGULAR PRICES AND SPECIAL OFFERS:** AT THE TIME OF MAKING THE RESERVATION, THE CONTRACTING GUEST WILL SPECIFY, IN THE VOUCHER, THE NUMBER OF PEOPLE, THE NUMBER OF NIGHTS AND THE TYPE OF ACCOMMODATIONS TO BE RENTED (IE, THE WHOLE HOUSE, AND/OR THE CABINS OR CAMPING). AND THE TOTAL COST OF THE STAY WILL BE DETERMINED AUTOMATICALLY. THE RENTAL MAY BE EXTENDED FOR ADDITIONAL PERIODS WHEN AND ONLY WHEN THE AVAILABILITY OF SPACE EXISTS AND A PRIOR AGREEMENT WITH MANAGEMENT IS MADE. FOR THE SPECIAL OFFERS, THE RENTAL DISCOUNTS FOR THE WHOLE HOUSE AND FOR THE CABINS WILL BE APPLIED, BUT NOT SO, FOR THE RENTAL BY SEPARATE SUITES WITHIN THE HOUSE; IN THIS CASE, THE PRICES ARE DETAILED IN THE CORRESPONDING TAB AND GUESTS WITHIN THE HOUSE WILL HAVE TO SHARE COMMON AREAS (KITCHEN, LIVING-DINING ROOM). ALSO, THE SPECIAL DISCOUNTED RATES WILL NOT APPLY TO THE PACKAGES OF THE HOLIDAYS. WHEN LESS PEOPLE ARRIVE IN THE HOUSE-HOTEL THAN SPECIFIED IN THE VOUCHER, THE COST OF THE ACCOMMODATION WILL BE THE SAME, BUT NOT OTHERWISE.

**6. REGISTRATION AND IDENTIFICATION OF GUESTS:** ON ARRIVAL AT THE HOUSE-HOTEL, AND INDEPENDENTLY OF THE RESERVATION ALREADY MADE, THE CONTRACTING PARTY HAS THE OBLIGATION TO IDENTIFY HIMSELF AND THE MEMBERS OF HIS GROUP, BY PROVIDING A COPY OF THE VOUCHER TO THE ADMINISTRATOR THAT WILL SERVE AS AUTHORIZING DOCUMENT FOR ENTRANCE INTO THE HOUSE-HOTEL (IDENTITY CARDS AND/OR PASSPORTS WILL BE USED FOR PROPER IDENTIFICATION). ALL GUESTS LISTED IN THE VOUCHER SHOULD MATCH WITH THE NAMES AND NUMBER OF PEOPLE WHO ENTER THE HOUSE-HOTEL. THE ADMINISTRATOR WILL DENY ENTRY INTO THE HOUSE-HOTEL TO THOSE WHO ARE NOT PROPERLY REGISTERED IN THE VOUCHER OR HAVE NOT BEEN DULY AUTHORIZED BY MANAGEMENT.

**7. MINIMUM NUMBER OF NIGHTS FOR RENTING. A MINIMUM OF 2 NIGHTS ARE RENTED FOR THE WHOLE HOUSE, CABINS AND CAMPING. ALSO, A MINIMUM OF 2 SUITES ARE RENTED INSIDE THE HOUSE AT PRICES PER SUITE DETAILED UNDER THE WEB PAGE IN THE CORRESPONDING TAB; IN THIS CASE, GUESTS HAVE TO SHARE COMMON AREAS IN THE HOUSE.**

**8. MAXIMUM NUMBER OF GUESTS ACCEPTABLE IN THE AREA OF CAMPING:** THE MAXIMUM NUMBER OF GUESTS ACCEPTABLE IN THE AREA OF THE CAMPING IS 5 (FIVE) PEOPLE (ONE TENT) FOR A FAMILY OR OR GROUP OF FRIENDS (BUT A DIFFERENT GROUP TO THE ONE RENTING AT THE SAME TIME THE OTHER ACCOMMODATIONS - THE HOUSE AND THE CABINS). GUESTS IN THE CAMPING AREA WILL ONLY USE THE BATHROOM WITH SHOWER AVAILABLE IN THE AREA AND SHOULD TAKE ALL THE EQUIPMENT, THE KITCHEN UTENSILS AND GROCERIES NECESSARY TO PREPARE THEIR MEALS AND MAY ONLY USE THE POOL AND NOT OTHER HOTEL FACILITIES.

**9. DAILY CLEANING OF THE HOUSE AND CABINS:** THE CONTRACTING GUEST SHOULD COMMUNICATE THE CLEANING LADY THE PRECISE HOUR (IN THE MORNING AND ALWAYS BEFORE NOON) TO DO THE DAILY CLEANING OF THE ACCOMMODATIONS. IF THIS PROCEDURE IS NOT DONE SO, THE CLEANING OF THE HOUSE AND CABINS WILL BE NOT DONE AND THE ADMINISTRATION/MANAGEMENT WILL NOT ACCEPT ANY CLAIM TO THIS RESPECT. PLEASE NOTE THAT, ON THE DAY THE GUESTS LEAVE THE HOUSE-HOTEL (CHECK-OUT DAY), THE CLEANING WILL BE CARRIED OUT NECESSARILY STARTING AT 10 AM IN ORDER TO BE ABLE TO COMPLETE IT BEFORE 2.30 PM (14:30).

**10. KEYS OF THE HOUSE AND CABINS AND AUTHORIZED GUESTS:** THE GUESTS SHALL LEAVE THE KEYS OF THE PROPERTY WITH THE PERSON IN CHARGE/ADMINISTRATOR EACH TIME THEY GO OUT OF THE PROPERTY. THE GUESTS CAN NOT ACCOMMODATE IN THEIR ROOMS OTHER PERSONS DIFFERENT FROM THOSE AUTHORIZED IN THE VOUCHER; AND, IN ANY EVENT, THEY WILL GIVE PREVIOUS NOTICE TO MANAGEMENT OF ANY CHANGE IN THE NUMBER OR IDENTIFICATION OF THE PERSONS WHO ORIGINALLY HAVE BEEN REGISTERED IN THE VOUCHER. IN NO EVENT, THE NUMBER OF PERSONS IN EACH SUITE OF THE HOUSE OR CABIN MAY BE GREATER THAN THE ONE STIPULATED IN THE VOUCHER OR DULY AUTHORIZED BY MANAGEMENT.

**11. PRECAUTIONARY AND SAFETY MEASURES:** ALL GUESTS HAVE THE OBLIGATION TO TAKE THE PRECAUTIONARY AND SAFETY MEASURES NECESSARY TO AVOID ANY ACCIDENT - IN THE POOL, COMMON AREAS AND / OR ANY OTHER PLACE OF THE PROPERTY - THAT COULD AFFECT ANY OF THE PERSONS LODGED IN THE HOUSE-HOTEL. FOR ANY CASE OF EMERGENCY, IT IS RECOMMENDED TO GO IMMEDIATELY TO THE TOWN HOSPITAL WHICH IS LOCATED AT THE EXIT OF THE ROAD FROM COROICO TOWARDS THE HOUSE-HOTEL; AS SUCH, THE COMPANY IS NOT RESPONSIBLE FOR ANY SITUATION AND / OR ACCIDENTS ARISING OUT OF RECKLESS ACTIONS AND / OR LACK OF CAUTION OF THE GUESTS. ANY SITUATION OF THIS NATURE SHOULD BE COMMUNICATED IMMEDIATELY TO MANAGEMENT AND / OR ADMINISTRATOR.

**12. RESPONSIBILITY OF THE GUESTS, REPAIR OF DAMAGES AND/OR REPLACEMENT OF LOSSES:** THE CONTRACTING GUEST IS RESPONSIBLE FOR THE APPROPRIATE USE OF ALL THE ITEMS OF THE PROPERTY BY HIS PARTY; INCLUDING EQUIPMENT, FURNITURE, KITCHEN UTENSILS AND OTHERS; THESE ITEMS ARE PROVIDED TO THE GUESTS IN FINE OPERATING CONDITIONS UNDER DETAILED INVENTORY WHICH IS PLACED AT SIMPLE SIGHT IN EACH OF THE HOUSE AND CABIN ROOMS. IN CASE OF PROPERTY DAMAGE AND/OR LOSSES DURING THE STAY AS A RESULT OF MISUSE, ABUSE OR NEGLIGENCE, THE SIGNING GUEST WILL BE RESPONSIBLE FOR PAYING THE REQUIRED AMOUNT FOR REPAIR AND/OR REPLACEMENT FROM THE GUARANTEE MONEY (DEPOSIT) GIVEN TO THE ADMINISTRATOR (SEE CLAUSE 16 BELOW), AND IF THIS AMOUNT IS NOT SUFFICIENT, THE CONTRACTING GUEST WILL LEAVE WITH THE ADMINISTRATOR AN ADDITIONAL ESTIMATIVE AMOUNT, WHICH WILL THEN BE LIQUIDATED BASED ON THE ACTUAL COST OF THE DAMAGE CAUSED.

**13. ACCIDENTS, ILLNESSES AND OTHERS:** IT IS THE OBLIGATION AND RESPONSIBILITY OF THE CONTRACTING GUEST (OR ANY OTHER PERSON IN THE GROUP) TO INFORM THE LOCAL AUTHORITIES OF ACCIDENTS, DEATHS, PUBLIC OFFENSES THAT OCCUR WHILE THEIR STAY AT THE HOUSE-HOTEL; OF WHICH, THE COMPANY WILL NOT BE RESPONSIBLE. ALSO, AT THE TIME OF SIGNING THIS DOCUMENT OR BEFORE THE TRIP TO COROICO, THE CONTRACTING GUEST MUST INFORM MANAGEMENT OF SPECIAL HEALTH CONDITIONS OR CONTAGIOUS DISEASES OF HIS PARTY WITH THE PURPOSE OF TAKING THE NECESSARY PRECAUTIONARY MEASURES; FAILURE TO DO SO WILL RESULT IN IMMEDIATE TERMINATION OF THIS CONTRACT. GUESTS MUST COMPLY WITH THE REQUIRED SANITARY MEASURES (NECESSARY VACCINES) AND CARRY THE

**NECESSARY MEDICINES FOR A SUBTROPICAL CLIMATE, THAT IS: FIRST AID KIT, REPELLENTS, SKIN PROTECTORS AND OTHERS TO GET PROTECTION FROM POSSIBLE INFECTIONS: MOSQUITO STINGS AND / OR BURNS OF THE SUN. IN CASE OF GUESTS SUFFERING MOSQUITO STINGS AND / OR ANY INFECTION OF CONSIDERATION, THE COMPANY WILL NOT BE RESPONSIBLE.**

**14. REASONABLE USE OF ENERGY:** AS AN ENVIRONMENTALLY FRIENDLY COMPANY, WE REQUIRE GUESTS TO MAKE REASONABLE USE OF ENERGY IN ALL THE ACCOMODATIONS, AND DURING THE USE OF EQUIPMENT AND EXTERIOR LIGHTS OF THE PROPERTY. IN THE EVENT OF EXISTING ABUSE OR NEGLIGENCE IN THIS REGARD, THE ADMINISTRATOR WILL PROCEED TO TURN OFF THE EXTERNAL EQUIPMENT AND LIGHTS OF THE PROPERTY. THE ELECTRIC HEATER IS TURNED ON FROM 7 AM TO 11 AM. IN THE AFTERNOON, IT IS TURNED ON ONLY UPON REQUIREMENT.

**15. OBLIGATIONS OF THE GUESTS:** IT IS STRICTLY FORBIDDEN TO: MAKE ANNOYING NOISES, CAUSE DISPUTES/QUARRELS, INTRODUCE MUSICIANS, ENTER PETS INTO THE PROPERTY AND ANY ACT THAT DISTURBS THE GOOD CUSTOMS OR TRANQUILITY OF THE OTHER GUESTS, B) USE THE ROOMS TO CELEBRATE MEETINGS WHICH HAVE THE OBJECT TO ALTER THE PUBLIC ORDER OR DISOBEY THE LAWS AND OTHER CURRENT RULES AND REGULATIONS, C) TO EXECUTE ANY ACT THAT CAUSES DAMAGES OR LOSSES TO THE PROPERTY OR SURROUNDING AREAS, D) THROW GLASS BOTTLES AND/OR GARBAGE (PLASTIC BAGS AND BOTTLES, CANS, ETC.) IN THE PROPERTY, E) DESTROY THE FAUNA AND FLORA OF THE PROPERTY, AND E) ALLOW THE ENTRY TO THE PROPERTY OF PEOPLE THAT HAVE NOT BEEN DULY AUTHORIZED IN THE VOUCHER (WITHOUT REGARD TO THE PERIOD OF TIME). THE COMPANY RESERVES THE RIGHT TO TERMINATE THE LODGING SERVICE (CONTRACT), WHEN THE ABOVE PROHIBITIONS ARE INFRINGED, WITHOUT THE GUEST, CAUSING THESE PROHIBITIONS, HAVING THE RIGHT TO SOME REDUCTION IN HIS DEBT FOR THE LODGING AND/OR SERVICES ALREADY RECEIVED, IN ADDITION, BEING ALSO OBLIGATED TO THE PAYMENT OF THE DAMAGES CAUSED.

**16. GUARANTEE DEPOSIT DURING THE STAY:** THE SIGNING/CONTRACTING GUEST – ON BEHALF OF HIS PARTY - WILL MAKE A GUARANTEE DEPOSIT OF Bs120 (US\$17.2) FOR THE HOUSE, AND Bs60 (US\$8.6) FOR EACH OF THE CABINS BY GIVING THIS MONEY TO THE ADMINISTRATOR WHEN ENTERING THE HOUSE-HOTEL TO COVER POSSIBLE MATERIAL DAMAGES. THIS DEPOSIT WILL BE RETURNED TO THE CONTRACTING GUEST IN ITS TOTALITY WHEN AND ONLY WHEN NO DAMAGES OR LOSSES HAVE OCCURRED IN THE RENTED FACILITIES AND/OR PROPERTY.

**17. LOCATION MAP:** THE CONTRACTING GUEST MUST PRINT THE LOCATION MAP (SKETCH) WHICH IS FOUND ON THE WEB PAGE (LOCATION MAP TAB) AND TAKE A COPY SO THAT THE HOUSE-HOTEL IS EASILY FOUND ONCE IN COROICO.

**18. INVITEES OF GUESTS:** IN CASE OF GUESTS TAKING INVITEES INTO THE LODGING FACILITIES, THESE NEED TO BE PREVIOUSLY AUTHORIZED BY MANAGEMENT, AND THE CONTRACTING GUEST WILL BE CHARGED BY PERSON IN THE FOLLOWING WAY: Bs70 (US\$10) PER OLDER PERSON AND Bs35 (US\$5) FOR CHILDREN/TEENAGERS (UNDER 18 YEARS OF AGE). THIS PAYMENT WILL GIVE INVITEES THE RIGHT TO USE THE PREMISES OF THE HOUSE-HOTEL, INCLUDING THE POOL (A MAXIMUM OF 8 HOURS DURING THE DAY, WITHOUT OVERNIGHT). PLEASE TAKE NOTE: INVITEES WILL COMPLY WITH ALL RELEVANT CLAUSES OF THIS CONTRACT IN ITS ENTIRETY AND ARE UNDER THE RESPONSIBILITY OF THE SIGNING AND / OR CONTRACTING GUEST.

**19. TERMINATION OF THE RENTAL CONTRACT:** THE NON-COMPLIANCE OF ANY OF THE STATED TERMS AND CONDITIONS IN THIS PRIVATE DOCUMENT (WHICH INCLUDES THE VOUCHER IN A COMPREHENSIVE, UNITARY AND INSEPARABLE WAY) BY THE GUESTS AND/OR ACCOMPANYING PERSONS, WILL PROVIDE LEGAL BASIS FOR TERMINATION OF THE RENTAL CONTRACT, WITHOUT ANY FURTHER DUE OR ANY CLAIM. THE NON-COMPLIANCE WILL ENABLE MANAGEMENT AND/OR THE ADMINISTRATOR TO OUST THE CONTRACTING GUEST AND HIS PARTY.

**20. CUSTODY OF VALUABLES:** THE COMPANY IS NOT RESPONSIBLE FOR POSSIBLE LOSSES OF OBJECTS OF VALUE OR MONEY NOT REGISTERED WITH/DECLARED TO THE ADMINISTRATOR/KEEPER WHEN ENTERING IN THE HOUSE-HOTEL IN COROICO AND DOCUMENTED BY SPECIFIC RECEIPT SIGNED BY THE ADMINISTRATOR. IN ADDITION, THE MANAGEMENT NOR THE ADMINISTRATOR OF THE HOUSE-HOTEL WILL BE RESPONSIBLE FOR POSSIBLE DAMAGES TO OTHER LUGGAGE ITEMS WHICH HAVE NOT BEEN DULY REGISTERED.

**21. OBLIGATIONS OF THE HOUSE-HOTEL:** THE HOUSE-HOTEL COMMITS TO PROVIDE THE GOODS AND SERVICES ABOVE DESCRIBED AND TO COMPLY WITH THE TERMS AND CONDITIONS EXPRESSLY AGREED UPON IN THIS DOCUMENT AND ACCORDING TO THE NATURE OF THE LODGING AGREEMENT.

**22. CONCURRENCE:** THE SIGNING/CONTRACTING GUEST ACCEPTS THE CONTENT OF THIS AGREEMENT, COMMITTING TO ITS COMPLIANCE, AND CONFIRMS THAT HE HAS READ AND UNDERSTOOD ALL OF THE ABOVE CLAUSES. AND THEREFORE, SIGNS IT AND FILLS THE CORRESPONDING DATA FOR THE CONTRACTING GUEST.

LA PAZ, ..... 201

SIGNATURE OF THE CONTRACTING GUEST

NAME:  
CI (OR PASSPORT)  
ADDRESS:  
TEL\$:

MANAGER OF HOU\$-HOTEL

VILLA SARACENA  
LIC. MSc / MPA JAIME VIZCARRA CUÉLLAR  
CI: 768554 / CBBA

NOTE: PLEASE FILL OUT, SIGN AND RETURN THIS DOCUMENT (SCANED) TO: JVIZCARRACUELLAR@YAHOO.COM

1. **ACCIDENTES, ENFERMEDADES Y OTROS:** ES OBLIGACIÓN Y RESPONSABILIDAD DEL HUÉSPED FIRMANTE (U OTRA PERSONA DEL GRUPO) INFORMAR A LAS AUTORIDADES LOCALES COMPETENTES SOBRE ACCIDENTES, FALLECIMIENTOS, DELITOS QUE ACONTEZCAN MIENTRAS DURE SU ESTADÍA, **DE LOS CUALES LA EMPRESA NO SE HARÁ RESPONSABLE.** ASÍMISMO, A TIEMPO DE LA FIRMA DE ESTE DOCUMENTO O ANTES DE REALIZAR EL VIAJE A COROICO, EL HUÉSPED CONTRATANTE DEBE INFORMAR A LA GERENCIA SOBRE CONDICIONES ESPECIALES DE SALUD (PADECIMIENTOS) O ENFERMEDADES CONTAGIOSAS CON LA FINALIDAD DE TOMAR LAS PREVISIONES NECESARIAS AL RESPECTO. DE NO HACERLO, SERÁ MOTIVO DE RESCISIÓN INMEDIATA DE ESTE CONTRATO. LOS HUÉSPEDES DEBERÁN CUMPLIR CON LAS MEDIDAS SANITARIAS REQUERIDAS (VACUNAS) Y LLEVAR LOS MEDICAMENTOS NECESARIOS PARA UN CLIMA SUBTROPICAL COMO SER: BOTIQUÍN DE PRIMEROS AUXILIOS, REPELENTES, PROTECTORES DE PIEL Y OTROS QUE PROTEJAN DE POSIBLES INFECCIONES, PICADURAS DE MOSQUITOS Y/O QUEMADURAS DEL SOL. **EN CASO DE QUE LOS HUÉSPEDES SUFRAN PICADURAS DE MOSQUITOS Y/O CUALQUIER INFECCION DE CONSIDERACIÓN, LA EMPRESA NO SE HARÁ RESPONSABLE.**
2. **USO RAZONABLE DE LA ENERGÍA:** COMO UNA EMPRESA AMIGABLE CON EL MEDIO AMBIENTE, REQUERIMOS QUE LOS HUÉSPEDES HAGAN USO RAZONABLE DE LA ENERGÍA EN TODOS LOS AMBIENTES, Y DURANTE EL USO DE EQUIPOS Y LUCES EXTERIORES DEL INMUEBLE. EN CASO DE EXISTIR ABUSO O NEGLIGENCIA AL RESPECTO, EL ENCARGADO PROCEDERÁ A APAGAR LOS EQUIPOS Y LUCES EXTERIORES DE LA PROPIEDAD. **EL CALEFON ELECTRICO SE ENCIENDE DE 7 AM A 11 AM. POR LAS TARDES, SE ENCIENDE SÓLO SEGÚN REQUERIMIENTO.**
3. **OBLIGACIONES DE LOS HUÉSPEDES: QUEDA ESTRICTAMENTE PROHIBIDO:** A) HACER RUIDOS MOLESTOS, PROVOCAR ALTERCADOS, INTRODUCIR MÚSICOS, **INGRESAR MASCOTAS AL INMUEBLE O A LA PROPIEDAD** Y CUALQUIER ACTO QUE PERTURBE LAS BUENAS COSTUMBRES Ó TRANQUILIDAD DE LOS DEMÁS USUARIOS, B) UTILIZAR LAS HABITACIONES PARA CELEBRAR REUNIONES QUE TENGAN POR OBJETO ALTERAR EL ORDEN PÚBLICO O DESOBEDECER LAS LEYES Y OTRAS NORMAS VIGENTES, C) EJECUTAR CUALQUIER ACTO QUE OCASIONE DAÑOS O PERJUICIOS AL BIEN INMUEBLE O A LAS ÁREAS CIRCUNDANTES, D) BOTAR BASURA (BOLSAS PLÁSTICAS, LATAS, BOTELLAS,ETC.) EN LOS PREDIOS DEL BIEN INMUEBLE, E) DESTRUIR LA FAUNA Y FLORA DE LA PROPIEDAD, Y E) **PERMITIR EL INGRESO AL INMUEBLE DE PERSONAS QUE NO HAYAN SIDO AUTORIZADAS EXPRESAMENTE EN EL VOUCHER (SIN IMPORTAR LA CANTIDAD DE TIEMPO). LA EMPRESA SE RESERVA EL DERECHO DE DAR POR TERMINADO EL SERVICIO DE HOSPEDAJE, CUANDO SE INFRINJAN LAS PROHIBICIONES SEÑALADAS ANTERIORMENTE,** SIN QUE EL HUÉSPED CAUSANTE DE ELLAS TENGA DERECHO A REBAJA ALGUNA EN SU ADEUDO POR EL HOSPEDAJE O SERVICIOS RECIBIDOS, QUEDANDO OBLIGADO ADEMÁS AL PAGO DE LOS DAÑOS O PERJUICIOS OCASIONADOS.
4. **GARANTÍA DURANTE LA ESTADÍA:** EL HUÉSPED FIRMANTE/CONTRATANTE **DEJARÁ Bs100 COMO GARANTÍA PARA LA CASA, Y Bs50 PARA CADA UNA DE LAS CABAÑASI** CON EL ENCARGADO AL INGRESAR EN LA CASA- HOTEL PARA CUBRIR POSIBLES DAÑOS MATERIALES, ESTA GARANTÍA SERÁ DEVUELTA EN SU TOTALIDAD A LA SALIDA SIEMPRE Y CUANDO NO SE HAYAN OCASIONADO DAÑOS O PERJUICIOS EN LA VIVIENDA Y/O PPROPIEDAD.
5. **MAPA DE UBICACIÓN:** EL HUÉSPED FIRMANTE/CONTRATANTE DEBE IMPRIMIRSE EL CROQUIS DE UBICACIÓN QUE ESTÁ LOCALIZADO EN LA PAGINA WEB (EN LA VENTANA MAPA DE UBICACIÓN) Y LLEVARSE UNA COPIA PARA ENCONTRAR FÁCILMENTE EL LUGAR DE VILLA SARACENA EN COROICO.
6. **INVITADOS DE LOS HUÉSPEDES:** EN CASO DE QUE LOS HUÉSPEDES LLEVEN INVITADOS, PREVIAMENTE AUTORIZADOS POR GERENCIA, SE COBRARÁ POR ENTRADA DE LA SIGUIENTE MANERA: **Bs70 POR PERSONA MAYOR, BS35 POR MENORES DE 18 AÑOS.** ESTE PAGO LES DARÁ DERECHO A ENTRAR Y USAR LOS PREDIOS DE LA CASA-HOTEL INCLUYENDO LA PISCINA (UN MÁXIMO DE 8 HORAS DURANTE EL DIA, SIN PERNOCTAR). **NOTA: LOS INVITADOS SE AJUSTARÁN Y CUMPLIRÁN TODAS LAS CLAÚSULAS PERTINENTES DE ESTE CONTRATO EN SU TOTALIDAD Y ESTÁN BAJO LA RESPONSABILIDAD DEL HUÉSPED FIRMANTE Y/O CONTRATANTE.**
7. **RESCISIÓN DEL ALQUILER DEL INMUEBLE:** EL INCUMPLIMIENTO DE CUALQUIERA DE LAS CONDICIONES ESTIPULADAS EN ESTE DOCUMENTO PRIVADO (QUE INCLUYE EL VOUCHER EN FORMA INTEGRAL, UNITARIA E INSEPARABLE) POR PARTE DE LOS HUÉSPEDES Ó ACOMPAÑANTES, DARÁ LUGAR A LA RESCISIÓN AUTOMÁTICA DEL ALQUILER DEL INMUEBLE, SIN NECESIDAD DE REQUERIMIENTO O RECLAMO ALGUNO. EL INCUMPLIMIENTO HABILITARÁ A LA GERENCIA AL DESALOJO INMEDIATO DE LOS HUÉSPEDES.
8. **CUSTODIA DE VALORES Y BIENES:** LA EMPRESA NO SE RESPONSABILIZA DE POSIBLES PÉRDIDAS DE OBJETOS DE VALOR O DINEROS NO DECLARADOS AL ENCARGADO AL INGRESO EN LA CASA-HOTEL EN COROICO Y DOCUMENTADOS (MEDIANTE RECIBO ESPECÍFICO Y FIRMADO POR EL ENCARGADO). NI LA GERENCIA NI EL ENCARGADO DE LA CASA- HOTEL SERÁN RESPONSABLESA DE POSIBLES DAÑOS O PÉRDIDAS DE LOS VALORES Y BIENES DE LOS HUÉSPEDES NO DECLARADOS.
9. **OBLIGACIONES DE LA CASA-HOTEL:** LA CASA-HOTEL SE COMPROMETE A PROVEER LOS BIENES Y SERVICIOS ARRIBA DESCRITOS Y A CUMPLIR CON LOS TÉRMINOS Y CONDICIONES EXPRESAMENTE PACTADOS EN ESTE DOCUMENTO Y DE ACUERDO CON LA NATURALEZA DEL ALOJAMIENTO.
10. **PROPINAS POR EL SERVICIO DE EXCELENCIA:** COMO MUESTRA DE SATISFACCION POR LOS **EXCELENTES SERVICIOS** RECIBIDOS, LOS HUÉSPEDES PODRÁN OTORGAR PROPINAS AL PERSONAL LOCAL.

11. **CONFORMIDAD:** EL HUÉSPED FIRMANTE/CONTRATANTE DECLARA SU ACEPTACIÓN CON EL CONTENIDO DEL PRESENTE CONTRATO, COMPROMETIÉNDOSE A SU ESTRICTO CUMPLIMIENTO, CONFIRMANDO QUE HA LEIDO Y ENTENDIDO TODAS SUS CLÁUSULAS. Y COMO RESULTADO LO FIRMA, LLENANDO LOS DATOS CORRESPONDIENTES AL HUÉSPED CONTRATANTE.

LA PAZ,..... 201

**FIRMA DEL HUÉSPED CONTRATANTE**

NOMBRE:  
CI (O PASAPORTE)  
DIRECCIÓN:  
TELS:

**LA GERENCIA DE CASA-HOTEL**

**VILLA SARACENA**  
LIC. MSc/MPA JAIME VIZCARRA CUÉLLAR  
CI: 768554/CBBA

**NOTA: POR. FAVOR DEVOLVER ( ESCANEADO) ESTE DOCUMENTO DEBIDAMENTE FIRMADO Y LLENADO A: [jvizcarracuellar@yahoo.com](mailto:jvizcarracuellar@yahoo.com)**